

The Youth Worker Register in England

Guidance to Support Application

NYA Safeguarding and Risk
Management Hub

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A Membership Scheme for Youth and Community Workers in England

Youth Work in England

Youth work methodology aims to unlock young people's potential by providing high quality support and opportunities. Youth workers usually work with young people aged between 11 and 25 years, although with adolescence starting younger in the modern age, the National Youth Agency (NYA) recognises youth work from ages 8 to 25. Their work seeks to promote young people's personal and social development and enable them to have a voice, influence and place in their communities and society. It builds resilience and character and gives young people the confidence and life skills they need to live, learn, work and achieve. Youth work offers young people safe spaces to explore their identity, experience decision-making, increase their confidence, develop interpersonal skills and think through the consequences of their actions. This leads to better informed choices, changes in activity and improved outcomes for young people.

The NYA is the national body for youth work, and the Professional, Statutory and Regulatory Body (PSRB) for youth work in England. Our unique role is to support and evolve the profession of youth work as a distinct and special discipline. Youth work is people and their practice. We work collaboratively with stakeholders to inform all we do to grow the capacity and quality of great youth work, built on the needs of young people and carried out by trusted adults that hold the relevant level of knowledge, skills and qualifications to provide the very best service.

What is the Youth Worker Register?

The NYA Youth Worker Register is a database of professionally qualified youth workers and those studying to become professionally qualified youth workers who live or work in England. Membership provides a recognition of this status and supports the raising of professional standards, protecting professional titles and asserting the NYA's four cornerstones of Youth Work National Youth Work Curriculum - National Youth Agency (nya.org.uk).

Through the application process, individuals demonstrate they meet essential criteria related to safe and effective practice and their commitment to keeping continued learning and professional development.

When you are registered:

- You become a recognised member of the NYA Register of Youth Workers
- You are demonstrating your commitment to the values and principles of youth work, to safeguarding, and to ongoing learning and professional development to continue and build excellence in practice
- You will have opportunities for professional dialogue with fellow Youth Workers through the Youth Work One discussion forums
- You are supporting the build of greater insight into the workforce and showing a commitment to youth work as a valuable profession that deserves parity of recognition to aligned professions
- You have a place to record your Continued Professional Development (CPD) including personal notes

What the Register is not

The Register is not a license to practise. The NYA does not have the legal footing or means to remove a person's right to practise as a youth worker.

Within this document the processes for membership are outlined, and as part of this, removal from the Register is reserved for individuals where the NYA can no longer be confident that the member meets the essential criteria. This is detailed in de-registration.

In England, being registered with the NYA is not a statutory requirement for employment.

The Youth Worker Register Committee and the Youth Worker Register Panel

External oversight and scrutiny of the Youth Worker Register is through the Youth Worker Register Committee. This is a committee of your peers from the Safeguarding Advisory Group with support. The Youth Worker Register Committee will meet twice a year to complete quality assurance of the Youth Worker Register and will meet when needed to assess applications.

The Youth Worker Register Panel will meet when the suitability of an applicant or member is questioned. The panel will include a Trustee from the NYA board, the NYA's Safeguarding and Risk Lead, two Youth Worker Register Committee members, and when needed a lawyer and human resources specialist.

The Application Process

This is an overview of how the membership process works, from initial application through to re-registration, and the processes in place to ensure that where concerns arise with membership status, there is a fair and impartial way to investigate and resolve them. The Register is entirely voluntary. The information requested is to support due diligence. You must be comfortable with sharing with the NYA the information requested (and the data protection for this) and agreeing to the Terms and Conditions that underpin the Youth Worker Register. If you do not wish to share this information with the NYA, then you will not be able to join the Register.

The NYA has set out the process and associated procedures for the Youth Worker Register with the aim to be inclusive yet robust. If for any reason you are unhappy with how the process is conducted and this cannot be resolved with the Youth Worker Register team, then please forward your concern/complaint in writing to nya@nya.org.uk.

The Youth Worker Register is held within Youth Work One and you will need to create an account at www.youthworkone.org.uk. From Youth Work One you can select the Youth Worker Register icon which will take you through the application process. Details of each stage of the process and documentation needed is available below and on the Youth Worker Register welcome page. You can start an application and come back to complete it later if you need to.

While we aim to offer an inclusive digital experience to meet user needs, if you require assistance with the digital application process, please contact the Youth Worker Register team on youthworkerregister@nya.org.uk

Eligibility and Evidence

The Youth Worker Register is open to professionally qualified youth workers, those studying towards such a qualification, all of whom must be working or living in England^[1] and have a DBS Certificate (issued within the last three years) or be on the update service. Professionally qualified youth workers in England are those who have completed a programme of study endorsed by the NYA and recognised by the Joint Negotiating Committee (JNC). You can check your qualification here: [For learners - National Youth Agency \(nya.org.uk\)](https://www.nya.org.uk). Through the mutual recognition process of the Joint Education and Training Standards Committee, professionally recognised qualifications from Wales, Scotland, Northern Ireland and the Republic of Ireland are accepted. If you gained your youth work qualification outside of the UK and the Republic of Ireland, you need to have received Individual Recognition. You can apply for Individual Recognition in England by emailing nya@nya.org.uk, there is a cost for this.

Qualifications

You should input the details of the qualification which confers your status as a professionally qualified youth worker. You will need:

- The name of your programme of study
- Place of study
- Start and end date of your programme
- Photo of the certificate you received on completion of your qualification

If you have recently completed your programme of study but not received your certificate, you may upload a transcript which must include your name and place of study. This will be reviewed at the renewal of your membership. If you don't have or can't find your certificate, your university will be able to provide you with a replacement (there may be a charge). If you are a student, you will need to upload your offer letter.

Disclosure & Barring Service (DBS) Record Check

- If you are on the Update Service [DBS CRSC \(crbonline.gov.uk\)](https://www.crbonline.gov.uk) you can submit your DBS certificate number. This number is in the top right of your DBS certificate and starts 00
- If you aren't on the Update Service, you will need to upload a photo of your DBS Certificate. This must be less than three years old. Both Basic and Enhanced DBS certificates are accepted

If your DBS contains information of previous convictions that could relate to your work with young people, we may request more information from you. The Youth Worker Register team will make a decision based on:

- The nature of the offence
- The length of time since the offence
- The references provided

^[1] Applications will be accepted from those working in Jersey and Guernsey.

Referees

Your selected referees must understand the criteria and be familiar with youth work, particularly its values, principles and methodologies. Family members cannot be referees.

Referees must have sufficient up to date knowledge of your working practice and be able to verify their commitment to supporting you and your eligibility to join the Youth Worker Register.

Referees should ideally be one of the following:

- Your line manager
- Course tutor with insight into practice modules
- A colleague that has worked alongside you for three years or more
- A colleague from a partner organisation that has worked alongside you for three years or more
- Your head of service or your chief executive officer

Your referees will be contacted automatically and asked to support your application by agreeing to a set of statements. By supporting your application, they are declaring that they view you as a suitable person to join the Youth Worker Register.

In addition, they are committing to notifying the NYA should they believe that you have failed to adhere to one or more of the requirements for membership, or at a later stage, notify the NYA that they are withdrawing support and sharing the reasons for this.

N.B. Please alert your referee to expect this email.

Commitment to Continued Professional Development and Standards of Practice

A Youth Worker Register member must be committed to CPD to ensure practice is informed by the changing contexts of young people's lives. This includes ongoing reflective practice.

You are required as part of your membership to record at least two pieces of CPD every year of membership. This can be from reading, e-learning, reflective supervision, courses or further qualifications that relate to your practice. The NYA recommends 30 hours of CPD depending on your role and level of responsibility.

This should be recorded in your Youth Worker Register Profile. Your membership will expire if you don't upload at least two pieces of CPD each year.

Being Accepted onto the Register

If all information is in order, you will receive an email of confirmation. You can download your membership certificate confirming your status as a member of the Youth Worker Register in England from your profile. If there are queries the Youth Worker Register team will communicate these to you, and if these cannot be resolved and need a judgement, this will be referred to the Youth Worker Register panel.

Ongoing membership

Each year you must upload at least two pieces of Continuous Professional Development (CPD). You will receive automatic emails reminding you of this. If you do not upload sufficient evidence your membership will expire. You can reinstate your membership by uploading your evidence. Continuous Professional Development (CPD) encompasses all learning experiences that enhance and improve your professional practice. It goes beyond formal courses, including any activity that supports your growth. Learning could be planned —addressing specific development needs— or unplanned, occurring naturally through your work. More details about CPD can be found in the appendices section of this document.

After three years you will receive an automated email reminding you to update your DBS and ensure your contact details are correct.

Unsuccessful Applications to the Register

If a concern arises from any of the information provided, you will receive a written statement to explain why. At this stage you can appeal and ask that this be forwarded to the Youth Worker Register Panel for consideration. While membership is not a license to practise, the NYA have a duty of care to ensure the verification checks that underpin membership are adhered to, and any information that could cause question as to safe and effective practice will be explored.

It is important to stress that this is not a legal process and the NYA do not have the necessary powers to prevent you from working. This ultimate judgement lies with your employer or organisation for which you volunteer.

The judgement on eligibility for the Youth Worker Register is within the NYA remit, with the support of the independent review of the Youth Worker Register Panel. Due diligence to ensure any applicants that are not genuine or may be cause for concern are explored thoroughly.

Reasons and Processes for De-registration

Member Request for Removal

In line with the NYA's Privacy Policy you have the right for your data to be removed from the Youth Worker Register. This must be done in writing to nya@nya.org.uk

Failure to confirm/meet renewal requirements

You are required to upload at least two pieces of CPD each year that you are on the Youth Worker Register. If you do not upload sufficient evidence your membership will expire. You will remain on the Youth Worker Register and can reinstate your membership at any time by uploading sufficient evidence of your commitment to continued professional development.

Every three years your membership will need to be renewed. If you are on the Update Service a check of your DBS will be completed. If you are not on the Update Service, you will need to upload a copy of a new DBS certificate. If you do not complete this your membership will expire.

De-registration – youth worker no longer meeting requirements (Fitness to Practise concerns)

When you apply to join the Youth Worker Register, you are committing to the Terms and Conditions, and this includes processes that can be invoked where the NYA receive information that brings into question whether you still meet the required standards to be a member of the Youth Worker Register.

The NYA may receive direct concerns or complaints about a member of the Youth Worker Register. It is important to note that the NYA does not take responsibility for the conduct of a youth worker but will consider information provided that calls into question whether a youth worker has acted against the values and principles of youth work, including concerns to safeguarding.

As a first step, a complainant will be guided by the Youth Worker Register team to consider further steps to manage concerns:

- Immediate safeguarding concern: Refer to Local Authority Designated Officer (LADO) for advice and next steps
- Conduct in practice: Refer to employer or volunteering organisation
- Conduct with colleagues: Refer to employer or volunteering organisation
- Illegal activity: Report to the police by calling 101 or [Crimestoppers](#)

The NYA will keep a record of the nature of the complaint received and inform the individual Youth Worker Register member of this and their employer or volunteering organisation (if known).

In line with the Terms and Conditions, the NYA will follow up with both parties to understand the outcomes and whether the Youth worker Register Panel should review registered status. During this period membership may move to under review but not withdrawn.

Sometimes work issues escalate and a youth worker may be dismissed. This is not considered an automatic basis for de-registration.

The NYA cannot provide individual support for youth workers who feel their employer has unfairly treated them and recommend seeking support via their union if they are part of one, ACAS, or Citizens Advice.

The NYA will consider all information given relating to complaints or concerns that suggest a youth worker is no longer fit to practise and does not meet the memberships requirements. This includes engaging with the Youth Worker Register member and the Youth Worker Register Panel to reach a fair and balanced judgement.

Process to provide a fair and balanced approach to any complaints related to registered workers

The Youth Worker Register team will log and review the complaint and seek to determine whether this has foundation for escalation. Where the complaint appears to present immediate safeguarding or safe practice risks, the Youth Worker Register team will immediately notify the National Safeguarding and Risk Lead to be supported to take relevant, timely actions in line with the level of concern, following referral to LADO (as detailed above).

The Youth Worker Register member will be made aware of the complaint, setting out:

- Why the Youth Worker Register team is contacting them and the process going forward
- What the complaint relates to and which requirement for membership has been breached
- What type of response is required from them
- The timescales for the response

Youth Worker Register Panel

The Panel will consider:

- The original complaint against the registered member and any subsequent detail that has been gathered through further investigation. This may include employers, co-workers and witnesses to an event or behaviour in question
- The response from the Youth Worker Register member that faces the complaint

If the complaint is upheld, then the Youth Worker Register member will be withdrawn from the Youth Worker Register. This withdrawn status will show if anyone searches with your membership number. Being withdrawn does not remove your data from the Youth Worker Register.

Appeals or Complaints Process for Refusal of Membership/De-registration

As an applicant or registered member, you can lodge an appeal against the Youth Worker Register Panel decision. You need to write to the NYA and state that you would like to lodge an appeal and someone from the Youth Worker Register team will contact you to record your appeal and accept your evidence.

The National Safeguarding and Risk Lead will consider this alongside the original evidence and minutes of the Youth Worker Register Panel. Where the National Safeguarding and Risk Lead feels that the judgement for removal has any area for doubt, they will assemble a second Panel made up of different individuals to review the judgement. If they are confident that due process took place the judgment of the Panel will be upheld.

Governance of the Youth Work Register

The Youth Worker Register Committee will meet twice a year commencing in January 2024 and then every six months.

- The Youth Worker Register Committee, supported by an officer from the NYA, will review all relevant members data including but not limited to number of members, location, and level of qualifications
- The Youth Worker Register Committee will review the process of joining the Youth Worker Register including, but not limited to, any queries received during the application process
- The Youth Worker Register Committee will review annually, if required, application refusals, or requests for membership to be rescinded that have been dealt with over the previous year

Where information is received that suggests a Youth Worker Register membership may need to be revoked, the Panel will be convened within five working days to ensure any risks to practise are mitigated.

Such a Panel may comprise of a lawyer, an HR specialist, and will include three members of the Safeguarding Advisory Board.

They will approach appeals and complaints (see below) fairly and justly, dealing with them in ways which:

- Are proportionate to the issues raised
- Ensure all parties are able to fully participate in the proceedings
- Avoid delay, so far as is compatible with the proper consideration of the issues

They will investigate complaints about an individual's practice or conduct that originates from:

- An employer or former employer
- A member of the public
- A public, private or voluntary sector agency

Complaints must be in writing via email with a follow-up hard copy that is signed by the complainant. The complaint must be found by the NYA Officer to relate to a failure to adhere to one or more of the requirements for membership.

The NYA Data Processing Procedures

The NYA will hold and process the Youth Worker Register details in accordance with General Data Protection Regulations, including the storage and retention of personal data. The data will be held predominantly in the online system; however, elements may also be held in email correspondence and data reports extracted from the Youth Worker Register database.

The processing of an application will entail the detail of the application information being reviewed by the Youth Worker Register team and may also be shared with members of the Youth Worker Register Committee with the remit for governance.

As detailed above, the membership list is searchable to check the status of membership if a member has provided their membership number.

Application information will be analysed, and these statistical analyses may be published. These analyses will be anonymised so that they do not identify or allow identification of individuals.

Members will be notified of any significant change to these procedures.

To be in accordance with data protection legislation, each individual applying for membership will be required to confirm that they give permission for the following:

- For their application details to be held and processed by the NYA in accordance with the NYA data processing procedures.
- In the event of a complaint against the member, the NYA may approach the member's referee, member's employer(s) or organisation with whom they volunteer.
- Details of any complaint will be shared with the NYA team dealing with the complaint and members of the Youth Worker Register Panel.
- The member will be required to agree to keep their contact details up to date on the Youth Worker Register so that the NYA can contact them for renewal and significant membership matters.
- It is recommended this be a personal email so that it remains constant, where work emails may change. Where work emails are used, you will need to update this immediately via your Youth Worker Register profile to allow for ongoing contact should your work/volunteering organisation change.
- Complaints received will be logged, and the information about the complaint, even if it is not progressed, will be retained to allow for processing any ongoing matters or subsequent complaints.
- When a complaint is received, the complainant will be advised that the complaint, including their name, will be retained and may be shared with:
 - a. the Youth Worker Register team
 - b. the member against whom the complaint is made
 - c. the Youth Worker Register Panel
 - d. the referee of the member
 - e. the member's employer
 - f. any other parties deemed relevant in the investigation of the complaint.

How to make a complaint about your experience of the Youth Worker Register

Any complaints will be processed in line with the NYA's Complaints, Compliments and Comments guidance.

Where possible and appropriate, please try and speak directly to the team or person involved. You can do this by emailing nya@nya.org.uk and asking to speak to a member of the Youth Worker Register team.

On receipt of a complaint we will:

- Acknowledge your complaint within three working days
- Carry out an internal investigation
- Provide a written response of our findings and any follow up action taken as soon as possible, but not later than a further 15 working days (20 working days total)
- Provide details of how to appeal the outcome of the investigation

If the investigation is anticipated to take longer than the timescale outlined above, you will be notified of a revised deadline before the 15 working days expires. You will then be given a further date by which you can expect to receive a written response.

How to search for a member of the Youth Worker Register

You can only search for a youth worker on the Youth Worker Register if they have given you their membership number.

Step One: Go to www.youthworkone.org.uk and create an account. You can only search for a member on the Youth Worker Register if you have an account on Youth Work One. Creating an account is free and only requires you to enter your name and email address. You won't be sent any marketing materials.

Step Two: Click on the three white dots and select Search Youth Worker.

Step Three: Enter the membership number.

How to raise a concern about a member on the Youth Worker Register

If you have a concern about a youth worker on the Youth Worker Register, please contact the NYA and ask to speak to a member of the Youth Worker Register team. The team will contact you to arrange a telephone conversation where your concern will be taken down in writing.

How to contact the Youth Worker Register team

The best way to contact the Youth Worker Register team is to email nya@nya.org.uk and request to speak to a member of team. Do not send any personal information or confidential documents to this email address.

You can also telephone the NYA and ask to speak to a member of the Youth Worker Register team on 0116 242 7350.

Appendices

If you wish to join the NYA's Youth Worker Register, or retain your current membership, you will have to meet the entry requirements for the Register and agree to the following terms and conditions, which are set out below at numbers 1–16 and may be varied from time to time.

Terms and Conditions

1. I confirm that the information provided by me in my Youth Worker Register Application and subsequent information provided by me in any renewal of my membership is accurate.
2. I confirm and agree that I will ensure my personal details are kept up to date, including all my employment and contact information. You can update your details by logging in to your member profile on Youth Work One.
3. I confirm and agree that I will ensure I undertake and record continuing professional development (CPD) in line with the Youth Worker Register requirements. I understand that my membership will expire if I do not record at least two pieces of continuous learning and professional development each year.
4. I confirm and agree that I understand that if a complaint is received that brings into question my fitness for practice and membership, details of the complaint will be disclosed to relevant parties where deemed necessary or obligatory. I understand that I will be made aware of this intention ahead of any actions being taken. I understand that the only exception to this is if there is an immediate concern for welfare connected to the complaint and that the NYA has a duty to protect and prevent harm.
5. I confirm that I understand and agree that withdrawal and/or suspension of membership as a result of a professional conduct complaint or failure to comply with the re-registration requirements will result in a change of membership status.
6. In relation to the above, I understand that if this impacts on my ability to access work opportunities, the NYA is in no way liable.
7. I confirm that if I provide an individual with my membership number the Youth Worker Register will display my name, membership status, dates of joining and renewal date.
8. I confirm and agree that when I share my membership number, I am automatically consenting to the NYA providing confirmation of my name and membership status to the party that I have shared the membership number with (i.e. employer).
9. I understand that the NYA Youth Worker Register in England is not a License to practice, and NYA cannot prevent me from practicing as a youth worker should I be withdrawn from the register.
10. I understand that the Youth Worker Register is a commitment to excellent practice in youth work and a reinforcement to my professional status as a professionally qualified youth worker.
11. I understand and agree the NYA may inform any current employer or organisation in which I volunteer if they have serious concerns for my fitness for practice.
12. I understand that the information provided by me is truthful and that by providing the documentation and details for my application, the NYA has carried out due diligence at a point in time for my suitability for membership.
13. I understand that the NYA carries no responsibility for my practice as a member of the Youth Worker Register.
14. I commit to sharing any information with the NYA that calls into question my fitness to practice and will inform of any outcome if this is investigated in any way.
15. I give my express permission for the NYA to contact any referees nominated for the purpose of application and membership due diligence.
16. You can request to be removed from the Youth Worker Register. This would need to be done in writing to nya@nya.org.uk Your data may continue to be held securely by the NYA.

Youth Worker Register - Referee Response

Applicant Name:

Referee's details:

Name

Email

Telephone / Mobile

Job Title

Relationship to Applicant

How long have you known the Applicant? From:

To:

The NYA expects that referees will exercise their professional judgement in relation to the applicant's suitability or to decline to endorse the application for the NYA Youth Worker Register.

Declaration by the referee -

- I understand my responsibilities with regard to maintaining the integrity of the professional body, the National Youth Agency (England) by only recommending for the NYA Youth Worker Register suitably qualified, experienced and able practitioners.
- I can confirm that the applicant is a suitable candidate for the NYA Youth Work Register.
- I confirm I see no youth work practice or safeguarding reason why the applicant should not be added to the NYA Youth Worker Register.
- I agree to notify the NYA if I become aware of any cause for concern regarding their youth work practice.

Are you willing to be a referee for this Applicant?

YES

NO

If no, please give a reason why.

The CPD Process: Planning, Tracking, and Advancing Your Professional Development

What is CPD?

Continuous Professional Development (CPD) encompasses all learning experiences that enhance and improve your professional practice. It goes beyond formal courses, including any activity that supports your growth. Learning could be planned —addressing specific development needs—or unplanned, occurring naturally through your work.

The key focus of CPD should be on the impact of your learning, not just the quantity of it. The CPD process helps you to:

- Manage own development on an ongoing basis
- Track and document skills, knowledge and experience
- Record what is experience, learned and applied

It could be a planned and intentional process that:

- Provides an overview of your professional development to date
- Reminds you of achievements and how far you have progressed
- Directs your career and help you keep an eye on goals
- Uncovers gaps in skills and capabilities
- Opens further development needs
- Provides examples and scenarios for a CV or interview, this supports progression and career development
- Demonstrates professional standing to stakeholders and employers
- Can improve confidence in personal skillsets and competence
- Ensures that knowledge and understanding remains current

CPD Cycle (adapted from <https://cpduk.co.uk/explained>)

Identify – Start by determining your development needs. Reflect on the Youth Work National Occupational Standards (NOS) and your personal aspirations and goals. Remember, professional development isn't limited to formal courses; it includes any experience that helps you grow and improve your practice.

Learn – Engage in learning experiences that enhance your professional practice. These may be planned activities you've intentionally sought or unplanned opportunities that arise naturally in your work.

Reflect – Take time to reflect on what you've learned to embed it into your practice. Reflective opportunities are essential for all youth workers to continually improve and adapt their practice across a range of settings and roles.

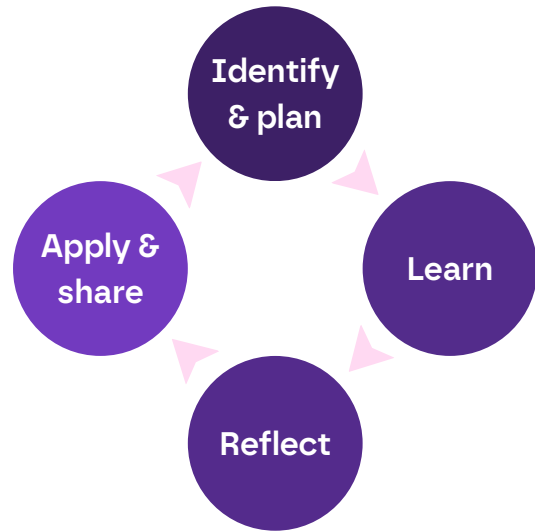
Apply and Share – Put your learning into action by:

- o Starting new projects
- o Tackling challenges outside your comfort zone
- o Seeking feedback from colleagues

Learning doesn't stop once it's applied. Share your experiences to collaborate, build networks, and exchange ideas. Ways to share include:

- o Communities of Practice
- o Forums
- o Team meetings
- o Special interest groups
- o Blogging or vlogging

Consider the following when you are thinking about your CPD choice:



Structured CPD (Active Learning)	Reflective Learning (Passive Learning)	Self-Directed (Unstructured Learning)
<p>Structured CPD (active learning) involves interactive and participation-based study.</p>	<p>Reflective learning is a more passive, one-directional form of CPD that emphasises critical thinking, self-awareness, and professional practice.</p>	<p>Self-directed learning includes individual and unaccompanied CPD activities such as reading articles, industry journals, and expert publications, as well as attending webinars.</p>
<p>It is typically proactive and can include attending training courses, workshops, seminars, conferences, coaching/mentoring, shadowing, e-learning course or certified events.</p>	<p>Examples include reading articles, listening to podcasts, reviewing case studies, and maintaining reflective diaries.</p>	<p>It also includes following industry-specific news feeds and researching relevant fields of practice, offering valuable insights and knowledge.</p>
<p>Active learning can also apply to individuals undertaking career orientated qualifications; study and revision would be considered self-directed learning.</p>	<p>Some informal meetings and reflective supervision may also apply, provided they align with clear CPD objectives focused on personal development.</p>	

What is the difference between Qualifications and Accreditation?

Qualifications:

- Only awarded to individuals
- Structured against a Regulated Qualifications Framework (RQF) and overseen by the DfE and Ofqual
- Are delivered by educational settings that have been awarded 'centre' status by an awarding organisation/body
- Have knowledge checks or assessments that allow the learner to demonstrate their skills, knowledge and understanding. The checks must be assessed and meet the standards set out in the framework
- Once all standards have been met, the learner receives a professionally recognised qualification (GCSE, A level, Level 2 etc)

Accreditation:

- Generic term used to recognise that a person, course or organisation has met a set of designated requirements against a specific topic e.g. food hygiene certificate
- They are non-regulated accredited training programmes
- They are offered by organisations such as regulators, professional bodies or quality organisations
- They may have learning credits attached; examples include a L2 individual unit
- They can be provided by organisations who hold 'Centre' status with an Awarding Organisation, e.g. organisations who are providing specialist training that may not meet OFQUAL requirements for the course to be a regulated qualification

Before signing up to training please ensure you are aware of the status of the training, including quality assurance mechanisms.

When choosing a Youth Work qualification, ensure it is endorsed by the NYA. This ensures recognition by the Joint Negotiating Committee (JNC), which sets the national framework for grading and paying youth workers. For more information, visit the [For learners - National Youth Agency](#).

About the National Youth Agency

As the national body for youth work in England, the National Youth Agency exists to champion youth work and grow provision in ways that keep it effective, relevant, safe and engaging, to help millions of young people reach their potential and thrive. We do this by providing guidance, support, advice, training and staff development opportunities for youth workers and youth work organisations.

National Youth Agency

9 Newarke Street, Leicester LE1 5SN

Company registration no. 2912597

Register charity in England and Wales no. 1035804

nya.org.uk